Telnet Communication Ltd.

Jr. Network Engineer (Customer Care, ISP)

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Application Deadline : 30 Nov 2026

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All | Requirements | Responsibilities | Salary & Benefits | Company Information

Vacancy: --
Salary: **Negotiable**

Age: **22 to 28 years**
Published: **22 Nov 2026**

Location: **Dhaka (Uttara Sector 7)**

Applicants are encouraged to submit **Video CV.**

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Application Insights View

Requirements

Education

- Bachelor of Science (BSc) in Computer Science & Engineering

Additional Requirements

- Age 22 to 28 years
- Only Male
- CCNA will added advantage

Responsibilities & Context

- Handling client complaints via phone, email, or chat.
- Shifting Duties [Day, Regular, Evening & Night]
- Have to do Duties in Holidays and weekends. Will get offdays in weekdays. It will be random.
- Resolving client connectivity issues.
- Collaborating with field teams and other technical departments to provide solutions to clients.
- Monitoring client and Infrastructure connections.
- Carry out the task assigned by your superior.
- Work under pressure.

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- Preparing daily, weekly & monthly reports.

Skills & Expertise

Other Relevant Skills

Problem-solving skill | Technical Reporting | Shift Management | Technical Troubleshooting | Complaint handling | Network Engineering

Compensation & Other Benefits

- Provident fund,Mobile bill
- Salary Review: Yearly
- Festival Bonus: 2

Workplace

Work at office

Employment Status

Full Time

Gender

Only males are allowed to apply.

Job Location

Dhaka (Uttara Sector 7)

TL Telnet Communication Ltd.

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